# The Third Dimension..... in Project Management

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#### **About Us**



We are a project, program, portfolio, and PMO delivery-oriented organization focused on providing project, program, portfolio, and PMO services helping organizations from strategy to execution.

We offer project manager coaching tailored individually to each project managers need.

## **Outline**

#### What we will cover today...

- Why the Iron Chef?
- What is the third dimension?
- What are the four basic elements of the third dimension?
- What happens if an element is missing?

# The Iron Chef





# Why the Iron Chef?

#### Scope

Same food ingredients

#### Time

• 1 hour, in case of tie 30 minutes extension

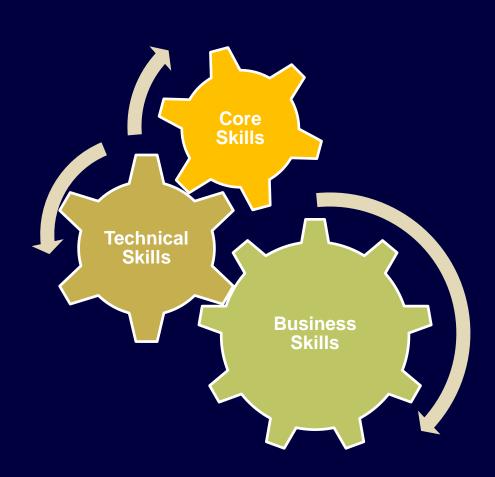
## Quality

Flavor, cleanness, working under pressure

## What is the third dimension?

- The first dimension consists of PM framework.
- The second dimension consists of PM processes.
- The third dimension consists of the

**Project Manager** 



# The Basic Elements



## Leadership



#### Definition:

"The ability of an individual to influence, motivate, and enable others to contribute toward the effectiveness and success of the organizations of which they are members" (House, R. J. 2004: page 15)

#### My spin:

A successful project manager will influence all actions toward group goals in a way that fully respects their skills and expertise and enable the project team members to be successful.

## Communication



#### Definition:

"Communication is the process of sending information to oneself or another entity, usually via a language." From Wikipedia, the free encyclopedia

#### My Spin:

A successful project manager will need to know what to communicate, when to communicate, who to communicate to, and how to.

# Follow-through



#### Definition:

"The act of continuing a plan, project, scheme, or the like to its completion" (Webster's new universal dictionary)

#### My Spin:

A successful project manager has the capacity to drive the required deliverables regardless of their complexity to completion

## **Attention to Details**



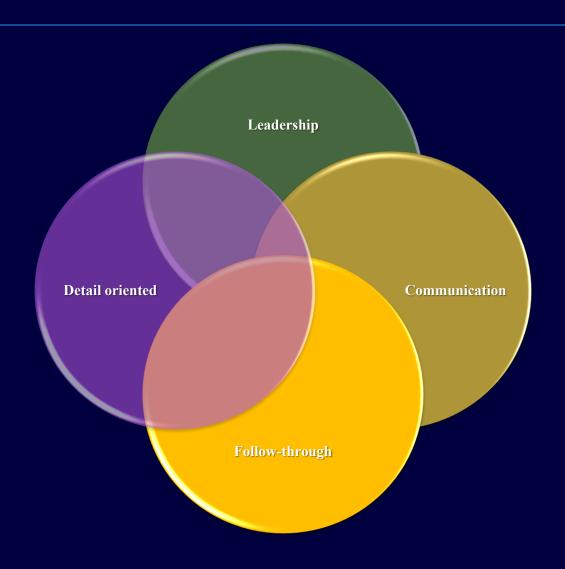
#### Definition:

"A concentration of the mind on a single object or thought, a capacity to maintain selective or sustained concentration" (Webster's new universal dictionary)

#### My Spin:

A successful project manager should understand the details of his/her project to be able to make the right decisions

# The four basic elements of the 3<sup>rd</sup> Dimension



The Details of these Elements



## Leadership

Lead and coach

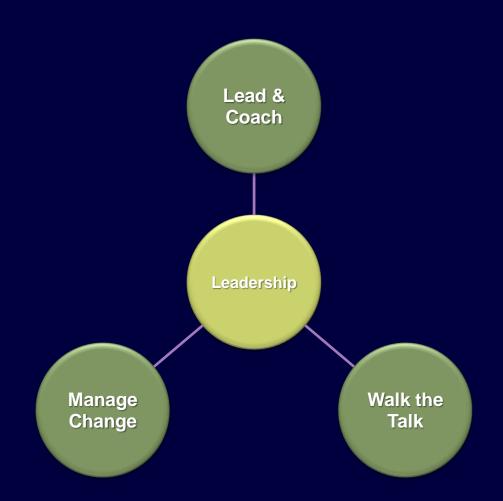
Encourage, motivate, align, and collaborate.

Walk the talk

Practice what you preach.

Manage change

learn to juggle while keeping on eye on all balls



## Communication

Involve your management

Keep management engaged through out the project life cycle

Keep your clients informed

keep clients well informed and that goes beyond a status report cycle.

Know when to communicate

Knowing when to communicate is as important as what is being communicated.



## Follow-through

#### Delegation and empowerment

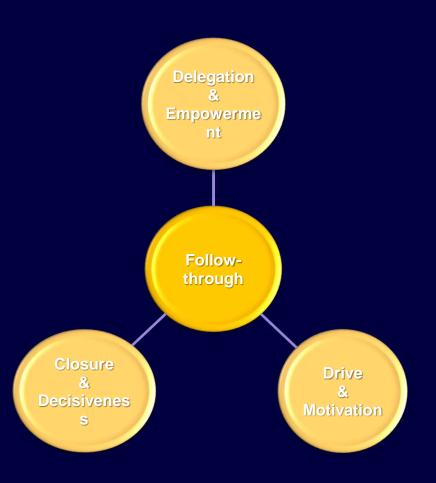
Grant required authority along with the required delegating.

#### Drive and motivation

Instill drive and motivation into the project team.

#### Closure and decisiveness

Ensure getting to the finish line in all project related tasks (i.e. scope change, running meetings, schedule planning, cost controlling, etc).



## **Attention to Details**

#### Research the Details

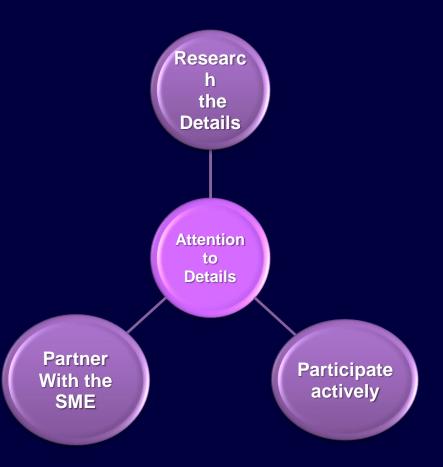
Check your facts and understand the dependencies of business and technology requirements.

Partner with the SME

Work closely with the SME to assess opportunities and issues

Participate actively

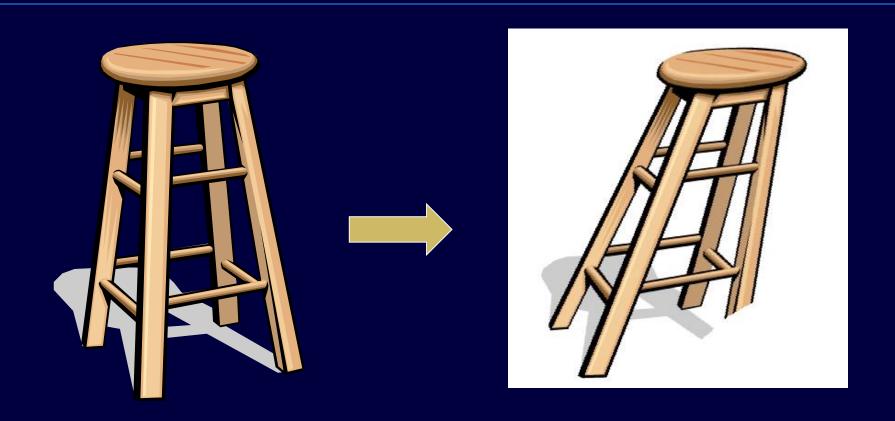
Ask questions and do not assume.



The Details of these Elements



# What Happens if an element is missing?



Think of this picture above !! What's wrong?

# Examples - What Happens if an element is missing?

- Leadership
  - Changes in teams' morale, turn over, etc
  - Loss of credibility and trust.

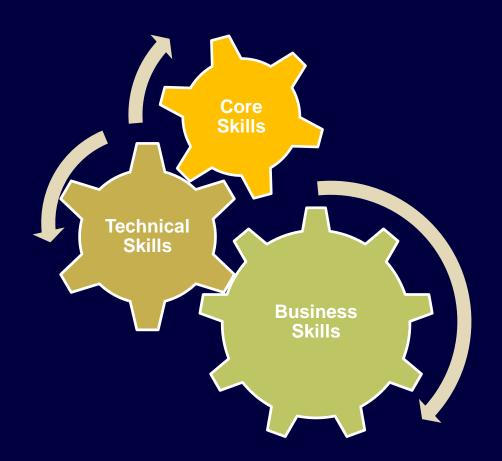
- Communication
  - Excessive conflict may exist between all levels (management, vendors, team members, etc)
  - Open door for interpretations, rumors, etc.

## **Examples**

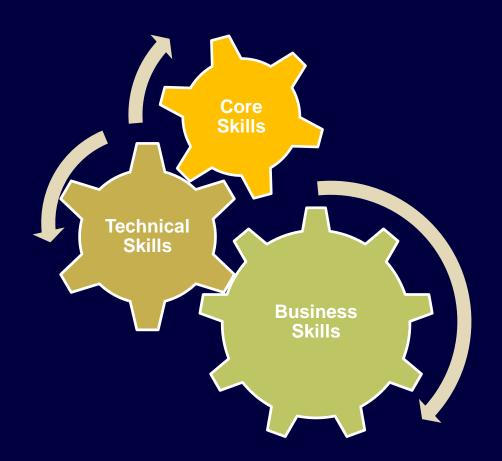
- Follow-through
  - Inconsistent outcome and finger pointing
  - Lack of drive and motivation and no sense of accountability

- Attention to Details
  - Loosing focus on the impact of these small details may harm the overall picture and will impede rolling the project information upward
  - May spend excessive time looking for answers

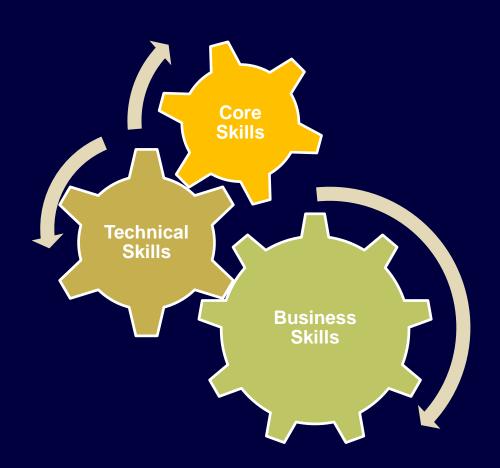
- Business Skills
  - Financial
  - Industry



- > Technical Skills
  - Bench mark
  - Tools



- Core Skills
  - Leadership
  - Communication
  - Follow-through
  - Attention to Details



# **Global PMO Solutions**



Thank You